

**Report of Director of Environment and Neighbourhoods Directorate**

**Report to Outer South Area Committee**

**Date: Monday 3rd September 2012**

**Subject: Community Safety Activity in 2011/12 in Outer South**

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	Ardsley and Robin Hood, Morley North, Morley South and Rothwell
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

**Summary of main issues**

1. This report provide information on crime trends and a range of community safety activity that has taken place during 2011/12.
2. It updates Members on the key priorities for 2012/13 and summarises wellbeing spend on community safety issues.

**Recommendations**

3. The Committee is asked to note the contents of this report, make comment as appropriate and approve the approach outlined at 6.1.3 to deliver Community Safety and Environmental agendas in Outer South Leeds during 2012/13.

## **1.0 Purpose of Report**

- 1.1 This report provides an annual update from the Area Community Safety Co-ordinator on activity in Outer South to deliver the key outcomes for Safer and Stronger Communities. It includes a section on crime levels and activity that has been carried out to achieve or maintain reductions in crimes. It has a section on two key council services (Leeds Anti Social Behaviour Team and CCTV service) and their activity during 2011/12. It identifies the key priorities for 2012/13 in Outer South and outlines the approach to addressing those priorities. Finally it summarises community safety projects that have been delivered using wellbeing funding during 2011/12 and an update on wellbeing funded projects being delivered during 2012/13.

## **2.0 Background information**

- 2.1 The Safer and Stronger Communities Board is one of five partnerships, established within the City Partnerships arrangements, to drive the delivery of the City Priorities Plan 2015 and achieve the Vision for Leeds 2030.
- 2.3 The Safer and Stronger Communities Board brings together the six responsible authorities of the Community Safety Partnership with other key strategic partners to deliver the key outcomes agreed for both safer and stronger communities. The Safer Leeds Plan 2011-15 details the city-wide priorities that will enable the city to move towards fulfilling its ambition. The Board is supported by key groups focused on the themes safer, stronger and environmental cleanliness. These in turn are supported by delivery structures that focus on key identified themes, locality working and community engagement in the delivery of priorities.
- 2.4 The activity detailed in this report represents an overview of the contribution being made at a local level to achieve the Vision For Leeds.
- 2.5 Members will recall a report presented to them in September 2011 updating on community safety activity and trends during the previous year. This report adopts the same template and provides information relevant to 2011/12.

### 3.0 Crime overview and ward analysis

3.1 Crime overview – the tables below provides an overview of offences committed across South Inner and South Outer during 10/11 and 11/12. It also presents ward crime statistics for the same periods. This is followed by an analysis of crime levels and activity taken by the Neighbourhood Policing Teams.

Offence	2010/11		2011/12		%Change	
	South Inner	South Outer	South Inner	South Outer	South Inner	South Outer
Burglary Dwelling	584	497	615	421	5%	-15%
Burglary Elsewhere	1038	442	1022	385	-2%	-13%
Criminal Damage	2291	748	1959	738	-14%	-1%
Drugs Offences	593	154	624	190	5%	23%
Other Crime	631	116	491	110	-22%	-5%
Other Thefts (inc Fraud & Handling)	7469	1572	8613	1914	15%	22%
Robbery	236	38	219	29	-7%	-24%
Theft From Motor Vehicle	1237	687	1354	648	9%	-6%
Theft Of Motor Vehicle	269	171	296	104	10%	-39%
Violence	3804	930	3564	838	-6%	-10%
<b>Total Crime</b>	<b>18152</b>	<b>5355</b>	<b>18757</b>	<b>5377</b>	<b>3%</b>	<b>0%</b>

Ardley & Robin Hood	2010/11	2011/12	Change
Burglary Dwelling	88	74	-16%
Burglary Elsewhere	96	96	0%
Criminal Damage	159	157	-1%
Drugs Offences	19	37	95%
Other Crime	28	14	-50%
Other Thefts (inc Fraud & Handling)	190	211	11%
Robbery	6	2	-67%
Theft From Motor Vehicle	176	161	-9%
Theft Of Motor Vehicle	38	23	-39%
Violence	200	186	-7%
<b>Total Crime</b>	<b>1000</b>	<b>961</b>	<b>-4%</b>

Morley North	2010/11	2011/12	Change
Burglary Dwelling	152	141	-7%
Burglary Elsewhere	120	91	-24%
Criminal Damage	172	189	10%
Drugs Offences	46	60	30%
Other Crime	27	31	15%
Other Thefts (inc Fraud & Handling)	554	658	19%
Robbery	13	8	-38%
Theft From Motor Vehicle	200	162	-19%
Theft Of Motor Vehicle	46	31	-33%
Violence	179	170	-5%
<b>Total Crime</b>	<b>1509</b>	<b>1541</b>	<b>2%</b>

Morley South	2010/11	2011/12	Change
Burglary Dwelling	124	109	-12%
Burglary Elsewhere	129	110	-15%
Criminal Damage	215	209	-3%
Drugs Offences	61	58	-5%
Other Crime	44	37	-16%
Other Thefts (inc Fraud & Handling)	504	617	22%
Robbery	14	14	0%
Theft From Motor Vehicle	186	152	-18%
Theft Of Motor Vehicle	48	22	-54%
Violence	356	321	-10%
<b>Total Crime</b>	<b>1681</b>	<b>1649</b>	<b>-2%</b>

Rothwell	2010/11	2011/12	Change
Burglary Dwelling	133	97	-27%
Burglary Elsewhere	97	88	-9%
Criminal Damage	202	183	-9%
Drugs Offences	28	35	25%
Other Crime	17	28	65%
Other Thefts (inc Fraud & Handling)	324	428	32%
Robbery	5	5	0%
Theft From Motor Vehicle	125	173	38%
Theft Of Motor Vehicle	39	28	-28%
Violence	195	161	-17%
<b>Total Crime</b>	<b>1165</b>	<b>1226</b>	<b>5%</b>

## 3.2 Burglary

3.2.1 Members will be aware that burglary remains a priority for the city. However, there has been a significant reduction in burglary across the city over the last 12 months. The Turning the Curve Progress Chart for June 2012 (see table below) shows that in the 12 months to the end of June 2012, there were 6,816 recorded offences, down 24.8% (2,246 fewer victims). The stepped down Milestone Range is now between 585 to 638 offences per month, in line with the West Yorkshire Police operational target of 135 offences per week. Seasonally adjusted performance at or below the lower end of the Milestone Range will achieve the target.

3.2.2 The table below shows the ward risk matrix for the city to June 2012. Members will note that burglary levels in Outer South wards remain amongst the lowest in the city and all four wards have seen fewer burglaries than in the same period in the previous 12 months.

Ward	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	12 Month Total	12 Month % Change	3 Month % Change
Hyde Park & Woodhouse	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	High Concern	High Concern	Some Concern	Some Concern	551	20.6%	-47.2%
Burmantofts & Richmond Hill	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	397	-33.8%	-8.5%
Armley	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	375	-26.3%	-14.3%
Headingley	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	367	-10.0%	-10.1%
Gipton & Harehills	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	345	-14.4%	-6.9%
Bramley & Stanningley	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	331	-24.4%	-50.8%
Killingbeck & Seacroft	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	312	-26.6%	-34.8%
Kirkstall	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	302	-39.2%	-43.4%
Chapel Allerton	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	256	-39.3%	-43.9%
Farnley & Wortley	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	250	-27.5%	-4.8%
Cross Gates & Whinmoor	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	241	-19.7%	-56.2%
Weetwood	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	224	-29.8%	-13.8%
Calverley & Farsley	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	219	-11.3%	-33.3%
Pudsey	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	207	-14.5%	-43.9%
Moortown	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	205	-29.6%	-19.5%
Beeston & Holbeck	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	203	-3.3%	-37.0%
Middleton Park	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	197	-3.9%	3.5%
City & Hunslet	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	194	-2.5%	-21.7%
Roundhay	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	191	-37.6%	61.8%
Temple Newsam	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	174	-56.9%	0.0%
Alwoodley	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	157	-15.6%	-37.0%
Horsforth	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	142	-38.5%	-13.9%
Morley North	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	131	-20.1%	-40.0%
Adel & Wharfedale	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	129	-26.7%	-16.0%
Rothwell	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	107	-11.6%	0.0%
Harewood	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	97	-11.0%	25.0%
Morley South	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	94	-24.2%	-36.4%
Wetherby	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	85	11.8%	4.3%
Garforth & Swillington	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	76	-45.7%	-15.4%
Kippax & Methley	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	73	-31.1%	-41.7%
Otley & Yeadon	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	70	-53.0%	-40.0%
Ardsley & Robin Hood	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	69	-25.0%	-22.2%
Guisley & Rawdon	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	Very High Concern	62	-55.4%	-14.3%

Colour Key

- Very High Concern
- High Concern
- Some Concern
- Low Concern
- Strategic Area

3.2.3 In September 2011 an Outcome Based Accountability exercise was held involving key partners and the Community Safety Champion for Outer South. The discussions lead to the development of the South Leeds Burglary Plan for 2012. The plan complements the strategic plan and has three priorities: Reducing Offending, Preventing Victimisation and Communication. The plan does not capture all activity in relation to burglary, however it aims to identify the key areas for development that will help to sustain the low levels of burglary in South Leeds.

3.2.4 Key developments during the last 12 months include a pilot project that aims to identify young people at risk of becoming involved in burglary or the siblings of those who are burglars. The group is developing ways to engage with the Support and Guidance meetings within the Clusters to ensure appropriate support can be provided to reduce the likelihood of their offending.

- 3.2.5 To reduce offending amongst Aire Valley Homes tenants, a process has been put in place to improve communication so that the Detective investigating the burglary notifies LASBT when an individual has had a positive disposal for burglary or handling. At that stage, LASBT will explore enforcement action and will liaise with police and housing provider as appropriate.
- 3.2.6 Aire Valley Homes have improved the support they offer to burglary victims in order to reduce the risk of repeat victimisation. Details of burglary victims in AVH properties are sent to the Housing Manager on a weekly basis together with details of the PC/PCSO who has visited the victim. A contact is then made by AVH to the victim so that any further vulnerabilities can be identified and addressed. This approach was trialled in Inner South initially but has now been extended to the Rothwell and Morley housing areas also.
- 3.2.7 A new performance indicator to reduce the rate of burglaries in ALMO properties has been introduced with 2012/13 being the baseline year. Typically, there are 4 burglaries per week in AVH properties across Inner and Outer South out of approximately 18 burglaries in total. The improved information flow and identification of burglaries in AVH properties will allow for effective monitoring against this indicator.
- 3.2.8 A number of projects using wellbeing funding have been delivered this year to maintain reductions of burglary in Outer South. This includes Operation Deandale which was delivered between April 2011 and February 2012. The Churwell area of Morley had experienced a regular series of burglary dwelling offences with 1 offence taking place every day. A crime prevention project proposal was submitted through Area Committee with funding provided for staffing overtime for 120 hours and security products. The project was delivered in the area providing a door to door crime prevention service and at the same time delivering high visible presence in the area. Over 400 properties were visited and target hardened. The result was an increase in public confidence to 67% and a significant reduction in Burglary dwelling in Churwell. This style was mirrored across Morley and reductions were recorded across the NPT area.

### **3.3 Criminal Damage**

- 3.3.1 Ardsley Robin Hood and Rothwell have seen reductions in criminal damage offences. Criminal Damage is often a result of ASB and there have been various operations such as Operation Debar which have targeted areas where damage has previously been caused. Increased presence on key dates such as Mischief night and Bonfire Night (extended tours paid for by Area Committee Funding) have also assisted in the reduction. The partnership approach to ASB through the establishment of LASBT has contributed to this delivery.

### **3.4 Drugs offences**

- 3.4.1 All four wards have seen increases in numbers of drugs offences and this is due to a number of factors. Confidence in the police is high and members of the public are more confident in reporting suspicious activity. This has resulted in arrests, confiscations and warrants. The current financial climate may be encouraging certain members of the community to develop their own cottage industry, cultivating

small cannabis farms for additional income. Both Morley and Rothwell NPTs have discovered a large number of cannabis farms within both domestic and commercial premises leading to charges and proceedings under the Proceeds of Crime Act.

3.4.2 The public are encouraged to report drugs activity within the community via Crimestoppers, their local officers and PACT meetings. Drugs issues are of concern to the community and this is evident by positive feedback via RNPTs Social Networking site. This has led to more intelligence from within the community in relation to drug production and supply. Increased knowledge and police action has led to an increase in recorded offences.

3.4.3 Ongoing work with communities by NPTs is supported by enforcement action where Warrants are being executed by the NPTs, Neighbourhood Crime Teams and operation Quartz as well as Economic Crime Unit. Officers are also linked in with LASBT so the offenders can be dealt with by way of tenancy warning / enforcement as well.

### **3.5 Other Theft**

3.5.1 During 2011/12 Metal Theft has increased across all four wards and this amounts to most of the other theft reports. Metal prices are currently high which has seen an increase in metal and lead theft across the country. In response the division has set up operation Dimeville. Dimeville involved a range of partnership operations targeting those collecting, buying and selling waste metals and taking positive action using joint powers. All the main waste trader yards are operating with an id purchase scheme under operation tornado. Since the implementation of this operation, proactive partnership operations and trigger plans we are now seeing a reduction in metal theft activity.

3.5.2 The increases in other types of theft is largely due to effective engagement with communities. Residents have been encouraged to report lower level issues such as theft of plants or garden furniture and are given a range of means to do so including via the website or by email. People may not previously have made a report to police but due to increased accessibility and encouragement they now do allowing action to be taken in respect of lower level offences.

### **3.6 Robbery**

3.6.1 The decrease in robbery in Ardsley Robin Hood and the fact robbery in Rothwell has remained the same as the previous year show that this type of crime is not prevalent in those areas. There is no pattern to these offences.

### **3.7 Theft From Motor Vehicle**

3.7.1 The increase in Theft from Motor Vehicle in Rothwell ward is as a result of spikes in offending. A local crime group was identified in 2011 as being responsible for a number of offences resulting in arrests and charges / curfews and tagging. Oulton Hall is a location where travelling offenders intermittently target, it has easy access from North East Leeds and is a vulnerable location. Extensive work has been undertaken with the management from there along with warnings being published in local media and via social Networking sites.

3.7.2 Across the Division, the individuals responsible for vehicle crime are identified, arrested and where appropriate to their level of offending included in the Integrated

Offender Management process. This allows for their offending behaviour to be disrupted and mechanisms put in place to manage and co-ordinate multi agency responses to these offenders. The majority of offences are committed on insecure/unlocked vehicles. In response NPTs have set up Operation Danedon, Operation Dyre and Operation Daunting. Through these targeted proactive and reactive responses vehicle crime has reduced.

### **3.8 Theft Of Motor Vehicle**

3.8.1 Theft Of Motor Vehicle continues to decrease due to improvements in technology in relation to vehicle immobilisation when unattended. This is enhanced by extensive work around prevention and detection. People are also encouraged to know where their car keys are and not to leave them unattended / in sight. Examples include a media campaign around vehicle security, particularly around Tingley and East Ardsley. This has proved very effective.

### **3.9 Violence**

3.9.1 The decrease in domestic violence in all 4 wards can be attributed to enhanced partnership working around Safeguarding and Domestic violence. Better investigation, preserving of all available evidence has led to more detections and disposals. Investigations are victim led so with low level assaults for example alternatives to resolve may be used such as mediation.

3.9.2 Closer links with Landlords via PubWatch and through Licensing visits means more responsible drinking. Test purchasing operations continue to send clear messages out about responsible selling. Morley has successfully reduced the numbers of incidents of violence through a focussed approach to tackle problems at the Slipp Inn. This venue had suffered a large number of fights, assaults and disturbances during the previous year. Police intervention has been swift and the venue was subject to a licence revocation. As a result the premises have received new management with enhanced licence conditions. This includes CCTV and SIA approved door staff. Since this time the venue has been receiving regular visits and disorder has reduced significantly.

3.9.3 The current financial climate could also mean that people don't have as much available money to spend on alcohol, which means violent crime fuelled by alcohol may see a reduction.

### **4.0 Leeds Anti Social Behaviour Team**

4.1.1 This section of the report presents an overview from the Team Leader of the activity of the Leeds Anti Social Behaviour Team (LASBT) in South Leeds. It includes numbers of cases, performance data, satisfaction levels and case studies of good practice in the area.

4.1.2 Following a 14 month city wide review into how partner agencies across Leeds work together to tackle Anti-social behaviour, the newly re-structured, multi-agency, Leeds Anti-Social Behaviour Team (LASBT) became fully operational on Monday 4<sup>th</sup> April 2011. There are three area based teams, covering the East, West and South of the City. The South Team comprises of staff drawn from Leeds City Council, the ALMO's, BITMO, West Yorkshire Police, West Yorkshire Fire & Rescue Service and Victim Support.



- 4.1.3 All anti-social behaviour (ASB) cases are managed within the team from 'cradle to grave', and ASB caseworkers cover areas by Leeds City Council Wards. The team works closely with a range of agencies to tackle ASB, provide support, and improve community safety within estates across all tenure types
- 4.1.4 A full evaluation of the first 12 months of the new service has been undertaken that has surpassed expectation and is showing significant improvements in our collective response to ASB.

## 4.2 Joined up approach

- 4.2.1 The new multi-agency Leeds Anti-Social Behaviour Team is delivering a joined up service that has been recognised by all partners as innovative and successful. The following comments were noted during the review:

*"The Anti-Social Behaviour Team is impressive in terms of its confident approach to tackling the most problematic aspects of repeat ASB.....I was struck by the fact that without a joint ASB Team working across the district, it would be more difficult to respond to the Government's agenda on ASB trigger mechanisms."*

**Sir Norman Bettison, Chief Constable West Yorkshire Police**

*"Information sharing has been crucial to the success of the partnership..... Information on fires in known risk area's is shared with LASBT partners, improving how Anti-social behaviour is tackled in Leeds."*

**Arson Task Force Officer**

*"As a voluntary organisation working within LASBT we welcome the added value all partners are providing to victims of ASB "*

**Victim Support.**

## 4.3 ASB reporting to LASBT and Police

- 4.3.1 The table below shows a breakdown of the 77 cases investigated in the Outer South area during 2011/2012.

Ward Boundaries	Number of Cases Investigated
Ardsley /Robin Hood	17
Morley North	17
Morley South	25
Rothwell	18

- 4.3.2 The table below shows numbers of ASB calls to West Yorkshire Police for 09/10, 10/11 and 11/12

ASB	2011/12	2010/11	2009/10
ARDSLEY & ROBIN HOOD	674	849	998
MORLEY NORTH	659	807	871
MORLEY SOUTH	961	1136	1111
ROTHWELL	755	913	940
TOTAL	3022	3705	3920

4.3.3 It is interesting to note that although numbers of calls to the police are high, the vast majority receive a low level of intervention with only the most complex cases requiring intervention from LASBT.

#### **4.4 Legal Outcomes**

4.4.1 LASBT have secured some excellent results for the victims of ASB through the use of a range of Enforcement Powers. These include Closure Orders, Secured Possession and Eviction Orders, having a perpetrator sent to prison for breaching an undertaking, ASBO Warnings, ASBO's and have obtained a number of Injunctions to stop ASB. Throughout this work the team have supported both victims and perpetrators utilising the case officers skills, our excellent links with our partner agencies, and making referrals where intensive support is required

#### **4.5 Performance Data**

4.5.1 The performance data for 2011/2012 clearly evidences the positive performance and month on month improvement the team has achieved throughout the year. The team delivered the highest level of performance across the three teams in the City.

SSTD1&2 – 1 & 2 Day response to Enquiries from Contact Centre - The year end cumulative performance for this measure is 79%.

SSTD3 – Initial Contact with Customer - The year end cumulative performance for this measure is 79.2%.

SSTD5 – 10 day Customer Update – The year end cumulative performance for this measure is 89.6%.

SSTD4 – Initial Contact with Perpetrator The year end cumulative performance for this measure is 78.5%.

#### **4.6 Customer Satisfaction**

4.6.1 Customer Satisfaction Surveys are undertaken when a case has been open for a period of four weeks. Feedback from customers is one of the most important measures of what's been done well, how well the team are performing and what needs to be done to improve the service for the future. All outcomes from Customer Surveys are shared with the team to enable learning, and the sharing of good practice.

4.6.2 In addition to the four week customer satisfaction survey, a survey is also undertaken within 28 days of the case closure. This contact ensures that there are no further ASB issues, and gauges satisfaction levels once the case has closed.

4.6.3 The performance data for 2011/12 shown below demonstrates the increase in customer satisfaction levels throughout the year.

Customer Satisfaction with service - 4 week case onset survey – South's performance against this indicator remains high with an overall 93.8% of

(respondents) from April 11 stating they were either Satisfied, or Very Satisfied with the service they had received.

Customer Satisfaction with service – Closed Case survey - South's cumulative year end performance against this measure is 83%.

4.6.4 Below are quotations from survey respondents illustrating their satisfaction with the teams performance.

*I have had previous periodic problems with my neighbours and have found that there was no support or resolutions available. The most recent complaint, I found the service had changed with a more efficient, supportive informative Team.*

*I was contacted within 30 mins of making my complaint and advised that an officer would be appointed as soon as possible considering it was a Friday afternoon. I then received a phone call the following Monday to discuss the matter and arranged to be seen that week. .*

*This isn't about improving your service as I have had a positive experience for a change.*

*Morley – (SOUTH)*

*This team brings peace to people plagued by anti-social behaviour, my best regards to all'*

*(SOUTH)*

*I was surprised at how vulnerable I felt because of the actions of one person. It is very important that ASB is dealt with quickly to prevent it getting worse and the ripple effect it has on surrounding people. I am thankful my case was dealt with quickly and sensitively*

*'I wanted to say congratulations, not least because of the customer satisfaction statistics that you reported'*

*Hilary Benn, MP*

4.6.5 Building on the above performance and improvements with the ASB Service, LASBT are now exploring further development opportunities to integrate staff from the Council's Environmental Protection Team to provide an improved response to reported noise issues, which are often early indicators of ASB.

#### **4.7 ASB Case Studies by Ward Area**

4.7.1 This section provides a summary of some of the ASB cases that have been investigated by the team during 2011/2012

##### **4.7.2 Ardsley & Robin Hood**

A case of intermittent ASB had been ongoing for a period of three years. The perpetrator was a vulnerable tenant who allowed youths into her property to smoke cannabis, this created noise disturbance and fights had at times broken out into the street.

The tenants vulnerabilities lead to a number of agencies being involved including Adult Social Care because of her mental health issues. Despite attempts by all agencies to stop the behaviour, the tenant continued to allow the visitors into her home and considered them to be her 'friends'. The case was eventually issued in the court for possession proceedings. Because of the tenants mental health issues there were many adjournments during the court process.

At all times the case officers, police and victim support worked with the victims and provided support throughout the court process.

A possession order was eventually secured, but there were further delays as Social Care needed to find suitable accommodation that would meet the perpetrators needs, however the asb issues still continued. An application was made to the court to evict the perpetrator but this application was defended and a further adjournment was made by the court, throughout this time asb incidents continued at the property.

At this stage the case was referred to the ASB Panel for permission to close the property down under a Premises Closure Order, permission was granted and the Closure Notices were served on the property. The day before the premises closure court hearing the perpetrator moved out of the property, the asb case officer worked closely with the support providers who had obtained a supported tenancy placement for her. There have been no further reports of asb in this area since that time.

#### 4.7.3 **Rothwell**

A case was referred to the team from Aire Valley Homes following ASB issues being reported by residents in Rothwell.

The tenant of the property where the ASB was being created was a 17 year old male. Within days of the case being referred into the team the ASB had escalated to such a level that the case warranted immediate legal intervention. As the perpetrator was under the age of 18, an interim injunction to stop the behaviour could not be applied for. Joint visits with the ASB Case Officer and Police at his property did not stop further ASB occurring despite him being made aware that he could lose his home.

As the ASB continued an emergency referral was made for a Premises Closure Order, the police worked closely with the team and provided regular updates of incidents and details of those who were involved throughout the coming days. Joint working with the Councils Legal Team enabled the swift completion of a court application and the case was authorised for closure and entered into court.

A Closure Order was secured and the property was closed down within two weeks of the case being referred into the team.

Throughout the case, support was offered to the victims and the perpetrator was referred to support agencies due to his age. The perpetrator eventually moved back into his mothers home away from the area. There have been no further incidents reported in this area since this time.

#### 4.7.4 **Morley**

A young tenant moved into a council property, and shortly after complaints of ASB were made, reports stated that youths had taken over the property and were drinking, fighting, and there was possible drug use within the property.

The case received good co-operation from both partner agencies and members of the public who were efficient with their record keeping and reporting of ASB incidents.

The Case was resolved not just because of the joint working between partners, but also because of the engagement of a support worker from Pathway Planning who recognised that it would be beneficial to the perpetrator 'start' again with Pathway Planning assistance. The perpetrator agreed and was aware that his position in a community where he had 'lost control' would likely to continue and it would be difficult for him to make a fresh start; he subsequently agreed to terminate this tenancy.

Joint working with the case worker and Pathway Planning enabled the provision of advice to the youth around safeguarding issues, homeless priority and his future accommodation options.

The youth terminated his tenancy and moved away from the area with continued support from Pathway Planning, through this support he expressed an interest in the 'performing arts' his support worker looked at his options regarding this and he started a college course in the Manchester area.

### **4.8 Community Ownership**

4.8.1 Above are just a few examples of how working with residents within our communities enables us to tackle ASB effectively. Feedback from victims and community advocates, attendance at community meetings, crime and grime/tasking, intervention panels and community forums are all helping partners to better understand how ASB affects different communities and how early intervention and support can impact on reported problems.

4.8.2 Community groups were consulted regarding the revised ASB policy and procedure document and able to influence its final draft

4.8.3 The journey undertaken in Leeds has significantly improved our collective response to Anti Social Behaviour, for both the services involved in responding to ASB and more importantly the victims themselves.

4.8.4 The success of the teams has prompted several agencies/authorities including the Home Office ASB Team, Wakefield, Kirklees, Birmingham and Wolverhampton to visit Leeds to learn from our experience.

## **5.0 CCTV – Leedswatch**

### **5.1 Background to the service**

- 5.1.1 CCTV is one of a number of Service functions delegated to Area Committees. The Area Committee's role in relation to this function is to 'maintain an overview of the service in the Committee area and receive regular information about it.
- 5.1.2 Leedswatch provides a monitoring service for public space surveillance cameras covering open spaces across Leeds. The CCTV control room is staffed, and cameras are recorded 24 hours per day, 365 days a year. The service also provides two mobile CCTV vehicles for deployment within communities across Leeds.
- 5.1.3 The main objective of the service is to reduce crime and the fear of crime through the use of CCTV technology, leading to improved crime prevention, and an increase in the detection and prosecution of offenders.
- 5.1.4 The Leedswatch service works in partnership with a large number of internal and external partners such as; Urban Traffic Control (UTC), Emergency Planning, Leeds Anti-Social Behaviour Team (LASBT), West Yorkshire Police, WY METRO and other Local Authorities across the West Yorkshire sub-region

### **5.2 CCTV service activity during 2011/12**

- 5.2.1 There are currently a total of 8 public space surveillance CCTV cameras monitoring the Outer South Area Committee area via the Central CCTV Control Room at Middleton, they consist as follows:
- 5 cameras located in Leeds 27 Morley Area
  - 3 cameras located in Leeds 26 Rothwell Area
- 5.2.2 Within the last 12 months the mobile vans have been deployed for a total of 4 months within the City and Holbeck Policing Area and patrols have been deployed in specific areas highlighted by the police specifically in relation to identified crime 'hot spots' in particular in relation to burglary. The vehicles are evenly deployed throughout the year between the three policing divisional areas. The deployment of the mobile vans is co-ordinated by the police.
- 5.2.3 The Leedswatch service this year has undertaken a critical role in the delivery of the Leeds Burglary Reduction programme, assisting with the identification and detection of offenders using the City wide Leedswatch network, mobile CCTV vans and the West Yorkshire Police Automatic Number Plate Recognition (APNR) system to detect cross boundary offenders and supporting city wide and locality based operations. There have been no burglary related arrests associated with CCTV footage recorded within the Outer South Area Committee.
- 5.2.4 There have been a total of 367 arrests recorded between 1<sup>st</sup> April 2011 and March 31<sup>st</sup> 2012 within the City & Holbeck Policing Area, covering a wide range of offences such as firearm incidents, burglary, arson, abduction, robbery, drugs, criminal damage, assaults including sexual assaults, theft including theft of and from

motor vehicles, offensive weapon, public disorder, malicious communication and drink driving offences.

5.2.5 Within the Outer South Committee Area there have been a total of 11 arrests recorded between 1<sup>st</sup> April 2011 and March 31<sup>st</sup> 2012 in relation to deception, public order offences and assault (see table below)

Type of Offences / Incident(s) Recorded	Arrest(s)
Assaults	3
Deception	2
Malicious Communication	1
Public Order	3
OPL	2

5.2.6 CCTV footage has been requested in relation to 1870 incidents within the City & Holbeck Division for a various number of offences which provides evidence in relation to the criminal investigations relevant to identification of suspect(s) and a total of 98 incidents relate to the Outer South Committee Area.

### 5.3 Service developments

5.3.1 Noise nuisance is a major cause for concern across the city. This service was transferred from Environmental Services to CCTV in April 2011 and work is continuing in the best use of resources to develop closer working with LASBT to deal with persistent offenders. The CCTV control room as from July 2012 now accommodates additional staff from Planning Policy and Improvement (Customer Services) to work in liaison with LeedsWatch in providing additional staff to assist in the logging of such Out of Hours Noise Nuisance Calls.

5.3.2 Supporting the city's most vulnerable residents is also a priority. The LeedsWatch service is now responsible for providing a first response to Care Ring alarms. On call 24 hours a day, 7 days per week, this service responds to alarms from mainly elderly clients who find themselves in need of support. Officers attend to the alarm call and contact emergency services, family members or other appropriate individuals, staying with the client to provide support and re-assurance until further help arrives.

5.3.3 Improving the information and intelligence we provide to LeedsWatch customers is a key priority for the service. We have undertaken a review of how to record this data and in the way in which we can provide accurate information to service users, to provide more detail and improve the services analytical and intelligence capacity and a specific computer software solution is being developed to address these issues.

5.3.4 LeedsWatch service is now responsible for the delivery of a number additional service responsibilities. In order to ensure that the service is making the best use of its resources, a full service restructure is being undertaken with a view to offering best value for the department, to examine in depth how the various services can be better linked together to improve service delivery, collate accurate information for service users and to provide a more pro-active response to issues of public

concern, through improved collating of data / information and intelligence sharing between agencies.

#### **5.4 CCTV Service Priorities April 2012 – March 2013**

- 5.4.1 The service continues to work towards implementing and developing a CCTV strategy for the city on how the service can develop in both the short term and long term. This includes consolidating CCTV issues throughout the city, security provision and how the service can compliment and add value to other services including Leeds Anti Social Behaviour Teams.
- 5.4.2 Continued discussions are being undertaken with the LASBT, Environmental Services, West Yorkshire Police and Aire Valley Homes to continue to improve service delivery and provide coordinated responses to issues of public concern through information and intelligence sharing.
- 5.4.3 The Leedswatch service will continue to have an intrinsic role in the continued delivery of crime reduction in particular burglary in assisting in the identification and detection of offenders using the city wide Leedswatch camera system and the West Yorkshire Police Automatic Number Plate Recognition (ANPR) system.
- 5.4.4 The restructure of the Leedswatch service is being undertaken with a view to ensuring that the service is making the best use of its resources and it is anticipated that a shift pattern realignment to have control room staff and mobile staff aligned will take place within the first 6 months in the first part of 2013.
- 5.4.5 Improving the Out of Hours Noise Nuisance service remains a priority and the provision of additional staff from Planning Policy and Improvement (Customer Services) working in liaison with Leedswatch will assist in the logging of such Out of Hours Noise Nuisance Calls.
- 5.4.6 Continued support in providing a service in response to vulnerable residents is a continued priority in the provision of 24 hour, 7 days per week response to Care Ring alarms mainly from elderly residents in need of support.
- 5.4.7 Introduction of a new computer software programme is a priority in relation to providing statistical data in relation to CCTV, Care Ring and Out of Hours Noise Nuisance and the training of all members of staff in relation to its use to improve the services analytical and intelligence capacity.

#### **6.0 Key priorities for 2012/13**

##### **6.1 South Leeds Community Safety Plan: 2012-13**

- 6.1.1 Members are aware that new arrangements to improve service delivery and develop new ways of working in addressing Community Safety and Environmental issues were introduced in November 2011. The Divisional Community Safety Partnership was renamed as “Crime and Grime” in order to reflect the bringing together of the community safety and environmental agendas. A review of those Crime and Grime arrangements has been carried out in order to ensure they are delivering effectively to address strategic and local priorities. The review report has



been approved by both the Community Safety and the Environmental Champion for the Outer South Area Committee and is available to Members on request.

6.1.2 The key changes to be implemented by the review are to develop a South Leeds Community Safety plan. This plan will bring together the priorities identified by the Safer and Stronger Communities Board in relation to community safety and the environment with priorities that have been identified by the current Crime and Grime meetings. The Crime and Grime priorities are issues that have a south wide resonance and that have been highlighted as a concern by one or more of the existing crime and Grime groups. In summary they are:

- Reducing metal theft
- Developing a joined up approach to addressing the issues around dog fouling
- Supporting the citywide approach to reducing the impact of prostitution on communities and individuals especially in Holbeck
- Ensuring ASB is addressed in a long term way with a specific focus on Beeston Hill
- Managing the impact of illegal traveller encampments in communities
- Developing intelligence products that are fit for purpose and utilise the wide range of information held by partners.

6.1.3 The plan will be managed by a strategic Crime and Grime group and will continue to engage with the Area Committee via the Community Safety and Environmental Champions. The plan is in draft form and will be circulated to Members when it has been formally approved. Members are asked to approve this approach to future delivery of the Community Safety and Environmental agendas in Outer South Leeds.

## **6.2 Developing a response to Service reviews**

6.2.1 Members of the Area Committee will be aware of the pressures on budgets being experienced by public services and agencies involved in delivering critical services to the public and of its responsibility in monitoring and influencing the delivery of those services. Partners are actively engaged in addressing identified and emerging pressures at a strategic and local level. Leeds Community Safety has an important contribution to make to this situation, not least in ensuring that its partnership arrangements are fully utilised to help identify and manage pressures, while ensuring the continued delivery of quality services that allow people to be safe and feel safe in their communities.

6.2.2 An example where resources have been allocated by Leeds City Council to West Yorkshire Police in response to reduced budgets in order to protect services is the allocation of wellbeing funding for Off Road Bikes. Recently, discussions have commenced with Members and officers in response to the West Yorkshire Police review of its Public Help Desks and the proposed reduction in hours at Morley Police Station. These illustrate the changing landscape that Area Committees will be asked to respond to.

6.2.3 In order that the Area Committee can be fully engaged in considering and responding to service reviews, a clear process of consultation and engagement needs to be developed so that the Area Committee can contribute to these discussions. Members are asked to consider this and receive further information at a future Area Committee.

## 7.0 Area Committee Funded Activity

### 7.1 Wellbeing projects 2011/12

7.1.1 The Area Committee ringfenced amounts of money from the wellbeing fund to allow projects to be developed and delivered during 2011/12. The allocation for 11/12 was £8,000 revenue. A series of projects were developed and delivered in partnership between the NPT Inspectors, Area Community Safety Co-ordinator and Area Management Officer as follows:

<b>Name of project</b>	<b>Amount</b>	<b>Status</b>
Morley Tasking (2010/11) *see note below	£2500 revenue	£2000 allocated to europrofile project to be delivered from August 2012.  £500 remains unallocated.
Morley burglary reduction project (Operation Deandale)	£4000 revenue	£2996.85 allocated - project completed and awaiting evaluation.  £1003.15 (approx) remains unallocated.
Rothwell speeding, ASB and Smartwater	£4000 revenue	Projects completed
Victims Fund	£1000 revenue	Project completed
Off Road Bikes	£2964 revenue	Project completed
Rothwell Pro-laser	£3500 capital	Project completed

7.1.2 The Morley Tasking project was agreed during 2010/11. However, it was rolled over to 2011/12 as no specific projects had been identified by the end of the year. The Morley Crime and Grime meeting identified a need for a Europrofile project and work is ongoing between the NPT and CASAC to deliver the scheme.

7.1.3 All the other projects have been delivered and evaluations have been shared with Members by email or in Wellbeing Reports to the Area Committee.

## 7.2 Wellbeing projects 2012/13

7.2.1 The Outer South Area Committee in March 2012 repeated the process used during the previous year of ring fencing an allocation of wellbeing funding for community safety activity. A number of projects were approved for funding and the total allocation for those projects is £10,364 revenue.

7.2.2 The table below shows a progress update on each project for Members information.

Project Summary Information	Amount allocated and start/end dates	Progress
<p><b>No Cold Calling Zones</b></p> <p><i>West Yorkshire Trading Standards</i></p> <p>Aim of the project to set up 4 No Cold Calling Zones – one in each ward - to deter rogue traders, nuisance calls and pushy sales people, ultimately reducing the risk of doorstep crime.</p>	<p>£2400</p> <p>September 2012 to March 2013</p>	<p>Members have been consulted by email on the specific areas in each ward where the zone will be established. Discussions are ongoing with Aire Valley Homes in order to determine the amount of match funding they will provide.</p> <p>Drighlington Parish Council have also provided match funding for a scheme in the area.</p>
<p><b>Off Road Bikes</b></p> <p><i>West Yorkshire Police</i></p> <p>Aim of the project to reduce ASB caused by nuisance motorbikes by funding the hire of two off road bikes for use by WYP Traffic Officers</p>	<p>£1976</p> <p>September 2012 – September 2013</p>	<p>Approved by Members and due to commence from September.</p>
<p><b>Victims Fund</b></p> <p><i>Victim Support</i></p> <p>Aim of the project to provide low level target hardening to residents in Outer South experiencing ASB.</p>	<p>£1000</p> <p>Ongoing</p>	<p>Project ongoing</p> <p>Members have received evaluation information in relation to the delivery of last years project. In response to concerns that the funding was not spent evenly in all four wards, Victim Support have made contact with a wider range of agencies to re-publicise the scheme.</p>
<p><b>Crime and Grime projects</b></p> <p><i>Leeds Community Safety</i></p> <p>To support the delivery of projects identified by the multi agency Crime and</p>	<p>£4000</p>	<p>No projects have been identified to date.</p>

Grime groups in Morley and Rothwell		
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### **7.3 Additional wellbeing projects**

- 7.3.1 Members approved funding for the Tingley Crescent Gating Scheme to reduce ASB in that locality from the general wellbeing pot at the June meeting of the Area Committee. The Gating Order has been approved by Highways and is due to be advertised locally by early September. This will mark the start of the 28 day consultation period for the Gating Order. The Planning application is due to be considered by the Plans Panel at their September meeting. The start date of the project (subject to those approvals being received) is likely to be early October.
- 7.3.2 An application for funding to support the installation of CCTV cameras at Newlands Methodist Church has also been received and is considered as part of the Wellbeing report elsewhere on the agenda.

### **8.0 Corporate Governance Considerations**

#### **8.1 Consultation and Engagement**

- 8.1.1 There are no immediate requirements for customer consultation with regards to the content of this particular report.

#### **8.2 Equality and Diversity / Cohesion and Integration**

- 8.2.1 There are no Equality, Diversity, Cohesion or Integration considerations as a result of this report.

#### **8.3 Council Policies and City Priorities**

- 8.3.1 The activity outlined in this report contribute to targets and priorities set out in the Safer and Stronger Communities Plan

#### **8.4 Resources and Value for Money**

- 8.4.1 There are no resources or value for money considerations in this report.

#### **8.5 Legal Implications, Access to Information and Call In**

- 8.5.1 There are no legal, access to information or call in implications in this report.

#### **8.6 Risk Management**

- 8.6.1 There are no risk management issues associated with this report.

## **9.0 Conclusions**

9.1 Not applicable as this report is information based.

## **10.0 Recommendations**

10.1 The Outer South Area Committee is asked to note the contents of this report, make comment as appropriate and approve the approach outlined at 6.1.3 to deliver Community Safety and Environmental agendas in Outer South Leeds during 2012/13.

## **11.0 Background documents <sup>1</sup>**

11.1 Vision For Leeds

11.2 Safer Leeds Plan 2011-15

11.3 Outer South Area Committee, South Leeds Community Safety Report, September 2011.

11.4 South Leeds Burglary Plan 2012-13

<sup>1</sup> The background documents listed in this section are available for inspection on request for a period of four years following the date of the relevant meeting. Accordingly this list does not include documents containing exempt or confidential information, or any published works. Requests to inspect any background documents should be submitted to the report author.